

New Library Director Named



Glenda Ann Thornton, Ph.D., has accepted the position of University Library Director. She will begin her new appointment at Cleveland State on Monday, November 2, 1998. Dr. Thornton has 24 years of professional library experience, most recently as Interim Dean/Director/Assistant Professor at Auraria Library, University of Colorado at Denver. She has an MLS from the University of Oklahoma and a Ph.D. from the University of North Texas.

The Library staff is enthusiastic about Glenda Thornton's joining the staff as director. Her leadership skills and knowledge of library collections and technology will be a true asset to Cleveland State University.

Glenda is also excited about working at Cleveland State. She said, "I've always been interested in Ohio and am looking forward to living in a new part of the country and learning its culture and heritage. I am looking forward to working at CSU and have heard nothing but good things about Cleveland State University Library and its staff."

Collection Development Strategy

As part of its continuing effort to provide comprehensive information resources to the Cleveland State community, the University Library has developed a strategy for managing the development of the collection. Since the teaching and research needs of the faculty vary by department, as do the organization and availability of resources, there can be no one prescribed collection strategy for all subjects. Instead, faculty and librarians must collaborate to find feasible strategies with the available funding for each department. The three primary strategic approaches for managing the collection are:

- providing a smooth transition to **digital information resources**, especially digitized periodicals
- strengthening **the book collection** in targeted areas in support of the curriculum
- developing and digitizing **special collections** with grants and private funding

Digital Information Resources

Cleveland State faculty now have access in the Library, from their office or home, to significant digital resources provided by the Library and by OhioLINK. The richness and sheer number of these resources surpass those available in print just a few years ago. These digital resources include journal articles, newspapers, statistical resources and more. In addition, the Library is introducing this fall a table of contents service, *UnCover Reveal*, that will complement the collection by providing a database of the table of contents of 17,000 periodicals. As the University moves towards a new kind of library collection, a systematic review of the current paper periodical collection is in order to weigh the merits and cost-effectiveness of maintaining a comprehensive collection of periodicals in paper. For example, there is no need to maintain subscriptions in both paper and digital formats. The large paper collection of periodical indexes and abstracts, once so vital to the Library's collection, has largely disappeared with the advent of CD-ROM and the Internet counterparts. They are not missed because the digital replacements are generally superior. The same will certainly be true for paper periodicals.

Book Collections

Even with the continuing application of technology to libraries, the book collection remains an indispensable resource for teaching, learning, and research at Cleveland State. The book budget last year was increased by more than 10 per cent, a trend that I anticipate will continue. Extra funds have been allocated this year for the purchase of materials for graduate programs, particularly new ones, and for other strategic areas. The subject librarians will contact the departments later this year to discuss identifying areas of the collections that require a special development effort.

Special Collections

The direction for the development of Special Collections is to continue to acquire and make available primary resource material focusing on the social, political, business, and architectural history of Cleveland and Northeastern Ohio. The staff is now scanning historical collections, such as the collection of historical Cleveland post cards owned by Dr. Walter Leedy of the Art Department. The Special Collections web site, <http://www.csuohio.edu/CUT/SpecColl.htm>, is viewed globally, generating interest in the University and resulting in additional gifts of historical materials.

The subject librarians will continue to work with the faculty liaisons to create a balanced library collection using the new developments in information technology to provide materials that were previously unavailable to the Cleveland State community. These will increasingly be digitized information resources, though in some disciplines books and special collections will comprise the basic level of research support. Through these new acquisitions and services, the Library now makes available on the desktop approximately 20,000 periodical titles and, through OhioLINK, 20,000,000 volumes.

Cleveland State University can indeed boast a first rate research resource base.

George Lupone
Interim Director, University Library

Library Staff News

The University Library warmly welcomes three new staff members in addition to the newly appointed Library director, Dr. Glenda Thornton, and bids a fond farewell to two librarians.

New Library Staff

Bill Meloy began his duties as Distance Learning/Education Librarian, a newly created position, in July. He graduated with an MLS from Kent State University in December 1996 and has been working at the University Library in various positions since that time.

In August, the Library hired **Bruce Jeppesen** as the new Coordinator of Library Systems. He graduated from Denison University with a Bachelor of Arts in English and earned his MLS from Kent State University School of Library and Information Science. In addition, he earned teaching certification from the University of Akron. Before coming to Cleveland State, Mr. Jeppesen was the Systems Manager for the Council of Ashtabula County Libraries.

Pamela Tidwell was hired in September as the Business/Urban Affairs Librarian. She previously worked part-time for the Library at



Pictured from left to right: Pam Tidwell, Business/Urban Affairs Librarian; Bruce Jeppesen, Coordinator of Library Systems; and Bill Meloy, Distance Learning/Education Librarian.

GE Lighting as a Business Information Specialist. Ms. Tidwell received her MLS from Kent State University and has a BSBA from The Ohio State University.

Recent Retirements

Two librarians who had been on the staff for many years have recently retired. **Carol Patrick** served the University in various capacities during her thirty year library career.

Most recently Carol had been Social Sciences Librarian. Carol has relocated to Pittsburgh and is planning a second career.

Winifred Dean had been the Business Librarian since 1974. In addition to her excellent professional contributions, we will remember Winifred's many excellently narrated slide shows documenting her travels to every corner of the world. Best wishes to both of you!

10th Annual Scholars & Artists Reception

The Friends of the Cleveland State University Library, Student Life, and Alumni Affairs will host the 10th Annual "Scholars and Artists Reception." The event, honoring faculty and staff creativity, will be held in the Library's 3rd floor Special Collections area on **Tuesday, October 27, 1998 from 3:00 p.m. to 5:00 p.m.** The Friends will feature a display of books, articles, works of art, recorded performances, and multimedia products. Dr. Everett F. Cataldo will make a brief presentation titled, "Semester Conversion; What Didn't Happen and Why."

With this major event, the Friends will also launch their annual membership drive. Take this rare opportunity to become a supporter of a major urban academic library, which plays an increasingly

significant role in helping the community with its information needs. We look forward to welcoming the campus community to enjoy previewing the materials that the Cleveland State faculty, staff and students have produced this past year. Refreshments will be served.

Please come also to see the progress in turning the 3rd floor of the Library into an elegant Special Collections area. —Pam Eyerdam

Continuous Book Sale

The University community is invited to check-out the Friends of the Library continuous book sale, where books and multimedia material can be purchased during normal Library hours. In previous years, the Friends held their much-anticipated book sale annually, but have just recently begun to sell

donated materials daily. You will find the items for sale displayed on the bookshelves located directly across from the elevators on the first floor.

The shelves are restocked weekly with a wide variety of used items, including popular literature, textbooks, and software that the Library does not need for its collection. Hardcover books, videos, CDs, software, and albums are \$1.00 each while paperback books are only 50 cents each. Patrons can browse the items and pay for their selections at the nearby Circulation Desk. All proceeds benefit the Friends of the Library. Anyone interested in donating material for the book sale may call (216) 687-2365. —Lisa Russell

For more information about the book sale and the Friends of the Library, see the inserted premier issue of the Friends of the Library newsletter.

Distance Learning

Cleveland State University offers an increasing number of courses that utilize some form of distance education. Some classes meet at off-campus locations convenient to students, while others are conducted via interactive video conferencing and the Internet.

The University Library has a goal to provide an equal level of services to distance education classes, which requires a new and innovative program of support. Recognizing the needs of this new "distant clientele," some of whom may not have easy access to campus, the Library has made an array of services available through the Internet, fax, phone, and mail.

A Web site with library support for the University's Distance Learners can be found at <http://html.ulib.csuohio.edu/de/>. Here students can complete an electronic registration form to take advantage of those services being offered exclusively to them. Distance Education students can access SCHOLAR, OhioLINK, and other library catalogs, the Library's Electronic Course Reserves (ECR), subject directories of Internet resources, and the wealth of databases and electronic journals available through OhioLINK.

Students can use an electronic consultation form, which enables them to ask, via e-mail, reference questions of the subject specialist librarian in their area. The Library mails and faxes journal articles and WIAP software to students' homes or offices. With its Electronic Course Reserve program, Document Delivery Services makes reserve materials available to students over the Internet.

Many enhancements of our support of distance education are being planned, including support of faculty offering these courses. Internet and Library instruction is available to all classes. We offer assistance for creating course Web pages and plan to provide an electronic forum for Distance Education students to communicate. Please contact Bill Meloy at (216) 687-2374 or w.meloy@popmail.csuohio.edu if you have any suggestions or need any more information about the University Library's support of Distance Education.—*Bill Meloy*

Special Collections Area

The Library is moving forward on its long-term goal of creating a Special Collections room dedicated to the preservation and use of the Library's growing array of special collections. A recently erected wall encloses a portion of the south side of the Library's third floor. This area, along with the adjacent Cleveland *Press* room, will provide the necessary space for storing and processing materials and making the Library's special collections accessible to the public.



The CSU carpenter crew working on the construction of the Special Collections wall.



Some members of the Library staff checking the progress of wall's construction.

The focus of the University Library's Special Collections is the social, political, business, and architectural history of greater Cleveland and the Northeastern Ohio region. The Cleveland *Press* Collection and the Cleveland Union Terminal Collection represent the nucleus of this effort to create a major resource of primary materials on local and regional history. The Library is committed to making Special Collections material accessible through our Web site on the Internet. A considerable amount of text and images has already been digitized in this ongoing effort. Currently the Library is digitizing the post card collection of Cleveland area material belonging to Dr. Walter Leedy of the Cleveland State University Art Department. The Internet address of the Special Collections site is: <http://www.csuohio.edu/CUT/SpecColl.htm>. The Internet address of the Cleveland Digital Library site is: <http://www.csuohio.edu/CUT/history/CDL.html>. —Henry York

Full Text Resources

The Library has taken several important additional steps in the evolving process by which it provides access to journal information. These involve the acquisition of full text databases and the implementation of an electronic table of contents service.

Traditionally, the first step in researching periodical literature has been to search the paper index and abstracting services. Over the last several years these sources, starting with the ERIC database in education, have been almost entirely replaced by electronic databases. The Library now provides users access to nearly one hundred electronic index and abstracting services.

The next step in the research process has been to locate paper copies of the cited articles. This too is rapidly changing as the Library provides access to full text index and abstracting databases that allow the researcher to link directly to the full text of articles found in the search process.

At the present time, the Library provides

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Recent Gifts To the Library

Mrs. Charles Hudson of Chagrin Falls has recently donated to the Library a collection of books, reproductions and artifacts relating to French and American History. Many of these articles relate to the Lafayette Collection, which Mr. John Horton has been instrumental in developing.

Mrs. Hudson's gift includes a copy of the First Bicentennial edition of *Lafayette in America*, autographed by Louis Gottschalk and a copy of the *Recueil des Édits, Déclarations, Ordonnances et Règlements* for Alsace dating from 1657. Included among the artifacts are a pair of hand colored maps dating from the late eighteenth century and a set of six Limoges plates of the Lafayette Legacy Collection. Mrs. Hudson is also an author on the subject of Alsatian history.

LIBRARY

Quotable Facts

The nation's reference librarians answer 295 million questions annually. Standing in line single file, those asking questions would stretch from coast to coast.

Americans make 3.5 billion visits to school, public and college libraries each year—about three times the attendance at movie theaters.

In 25 years, federal funding for libraries comes to less than the cost of one aircraft carrier (est. \$3.5 billion).

Source: American Library Association

Full Text Resources

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access to these full text titles:

- **AB/Inform Global**—journals and newsletters in business and related fields
- **CINAHL**—journals dealing with nursing and allied health fields
- **Contemporary Women's Issues**—full text of articles since 1992
- **Ethnic News Watch**—newspapers, journals, and magazines
- **Lexis-Nexis Academic Universe**—a large, varied assortment of titles, strong in international newspapers, business, medical, and government sources
- **Infotrac**—several hundred academic titles in the humanities and social sciences
- **ISI Citation Indexes**—OhioLINK provides links from citations to articles in periodicals in their Electronic Journal Center
- **New York Times**—full text of the newspaper
- **OhioLINK Electronic Journal Center**—over 1,000 titles, mostly Academic Press and Elsevier now but Muse is scheduled to be added for this fall
- **PAIS**—journal articles, reports, and government documents related to public affairs
- **Periodical Abstracts**—an OhioLINK product with several hundred titles in many disciplines
- **SIRS Researcher**—an OhioLINK source aimed at undergraduate students

These titles are included both on the Indexes and Abstracts list on the Library home page (<http://www.ulib.csuohio.edu/>) and as a separate group, Indexes & Abstracts with Full Text on the Electronic Reference Page (<http://www.ulib.csuohio.edu/elec.html>). In addition to these collections of full text resources, individual full text journal titles have been added to the Subject Trees for each discipline on the Library's web site (<http://www.ulib.csuohio.edu/subj-frm.html>).

Another major change in the provision of journal article information is the implementation of an electronic table of contents service. Beginning fall semester, the Library is making available the *UnCover Reveal Alert Service*, which allows access to the more than 17,000 titles in the *UnCover* database. This service allows each subscriber to receive electronic tables of contents for up to 50 journal titles, with alerting by Internet e-mail. Also, subscribers may use as many as 25 subject search strategies to receive e-mail notification from a weekly run of the database.

The cost per article is \$10 plus copyright fees and articles may be requested by return e-mail. The Library will subsidize faculty use of this service by setting up departmental accounts. Each department may order articles without charges within the annual departmental allocations. For further information or to set up a departmental table of contents account, contact Henry York at (216) 687-2365.

In a related move, OhioLINK now offers faculty the option of setting up individual user accounts that can be used to create save searches. These searches will notify the faculty member by e-mail whenever the Electronic Journal Center loads new journal articles that match the search criteria. To use this service, register at <http://journals.ohiolink.edu/register.html>. *Remember the user name and password as neither the Library or OhioLINK can retrieve it.* Once registered, the link to save the searches is <http://journals.ohiolink.edu:2000/etext/>.

The bottom line is quite simply that the Library now makes available electronically the full text of thousands of journals with new titles being added daily.—*Henry York*

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